



Institute for  
Advanced Learning  
& Metacognition

**INSTITUTE FOR ADVANCED LEARNING AND METACOGNITION**

*Advancing the Science of Learning*

# Website Terms and Conditions

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Terms of use

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## Document Control

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## Approval and Review

Approved by	Role	Date	Signature
Fabian Lord	Chair of the Board of Trustees	24 <sup>th</sup> June 2026	

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## 1. About these terms

This website is provided by the Institute for Advanced Learning and Metacognition (IALM), a charity registered in England and Wales (registered charity number 1189445), whose registered office is at 23 Old Oak Gardens, Walton Le Dale, Preston, PR5 4BF, U.K.

Your use of this website is subject to these terms and conditions (the “Terms”), which you are deemed to accept by using the website. If you do not accept these Terms, you should not use the website.

## 2. Using the website

- You may access and use the website only for lawful purposes and in a lawful manner.
- You may view, download, store and print content from the website for your own personal, professional and non-commercial use, provided you keep any copyright notice intact. Other use is governed by the IALM Copyright Statement.
- Unauthorised access to, or misuse of, a computer system is an offence under the Computer Misuse Act 1990. You must not attempt to circumvent security, tamper with, or disrupt the website or any system connected to it.

It is our policy to virus-check files before they are posted, but we cannot guarantee that downloads will be free from viruses, and we do not accept responsibility for any loss caused by them. You should use your own virus-checking software.

## 3. Intellectual property

The copyright and all other intellectual property rights in the content and material of the website (including its organisation, layout, text, images and graphics) are owned by IALM and/or its licensors. The IALM name, logo and membership post-nominals are marks of the Institute and may not be used without our prior written permission. Please see the IALM Copyright Statement for further detail.

## 4. Availability and changes to the website

We may withdraw, suspend or modify the website, or any feature of it, with or without notice, where we have reason to do so, and the website may sometimes be unavailable. We will not be liable to you or any third party for any such unavailability, modification or discontinuance. We may also vary these Terms from time to time; any changes take effect when posted to the website, and your continued use means you accept them.

## 5. Your responsibilities

You warrant that:

- you will use the website only in accordance with these Terms and for lawful purposes;
- any information you provide to us is accurate, current and complete, and you will keep it up to date;
- you will not transmit unsolicited or unauthorised advertising or promotional material (spam);
- you will not upload or transmit any viruses, worms, or other harmful code; and
- you will not collect information about other users without their consent.

## 6. User contributions

If the website allows you to post comments, posts, or other material (“Contributions”), you are solely responsible for them, and you must ensure that your Contributions do not:

- defame any person, or contain obscene, offensive, hateful or inflammatory material;
- promote sexually explicit material, violence, or discrimination against any group;
- infringe the intellectual property or other rights of any person;
- breach any legal duty owed to a third party, or promote any unlawful activity; or
- harass, upset or invade the privacy of any person, or impersonate any person or organisation.

You retain ownership of your Contributions, but grant IALM a non-exclusive, royalty-free, worldwide licence to use, reproduce and publish them in connection with the Institute’s activities. We may remove or edit Contributions at our discretion, and may suspend or withdraw access where these Terms have been breached. We are not liable for Contributions made by other users.

## 7. Privacy

We will only process information about you in accordance with the IALM Privacy Policy. By using the website, you acknowledge that processing and confirm that the information you provide is accurate.

## 8. Links to other websites

The website may contain links to websites operated by others. The content of those websites is beyond our control, and you access them entirely at your own risk. We do not

accept responsibility for any loss arising from your use of third-party websites, and the inclusion of a link does not imply our endorsement.

## 9. Restricted areas

Access to certain parts of the website (for example, members' areas) is restricted to authorised users. If you believe you have been given access in error, please leave that area and contact us. If you access the website from a shared device, you are responsible for instructions given while you are logged in.

## 10. Purchases and payments

Where the Institute offers paid memberships, services or events through the website, the following applies to those transactions:

- the price payable is as set out on the website at the time of your order;
- you may place an order by following the on-screen prompts, and will be able to check and correct errors before submitting it;
- a legally binding contract arises when we confirm acceptance of your order (for example, by email); and
- we may decline an order, and will not be obliged to provide the service until payment has been received.

## 11. Cancellation and refunds

Where you are a consumer purchasing at a distance, you generally have the right to cancel within 14 days of entering into the contract, under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, and to receive a refund.

This right does not apply where you have agreed that a service (such as an event or course) will begin within the cancellation period and it has been fully performed, or to certain other exempt services. Where an event has a stated cut-off date, you may not cancel after that date. To exercise a right to cancel, please contact us in writing.

## 12. Limitation of liability

The website and any services are provided on an "as is" and "as available" basis. We do not warrant that the website will be uninterrupted, error-free, or free from viruses, or that information on it is accurate or up to date.

To the extent permitted by law, we will not be liable for any indirect or consequential loss, or for any loss of profits, business, goodwill or data, however caused. However, nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud, or for any liability that cannot be excluded or limited under applicable law. If you are a consumer, these Terms do not affect your statutory rights.

### **13. Governing law**

These Terms are governed by the law of England and Wales, and any dispute will be subject to the jurisdiction of the courts of England and Wales.

### **14. Contact us**

If you have any questions about these Terms, please contact us at [info@theialm.org](mailto:info@theialm.org), or write to us at the registered office address above.